



October 09, 2016

To our valued customers:

Effective September 1, 2007 Triumph Thermal Systems, LLC. (TTS) entered into an agreement with NewGenAerospace Corp. (NGAC), (Lake Villa, IL) to support our Commercial sales and service activities. This not only includes "factory new" material but also Rotable product, exchange pool product, piece parts and facilitating repairs done by TTS. Any pricing received from NGAC for our product will be certified as material directly from TTS.

NGAC will coordinate all quoting, order placement, associated paperwork and appropriate packaging requirements for your purchase orders. NGAC will also be responsible for processing all solicitations sent to TTS by other distributors, dealers and parts brokers. This would also include any airline customers, operators and MRO's not currently under contract with TTS.

It is the goal of both companies to better serve our customers by responding to solicitations in a more timely and efficient manner and ultimately deliver products on time at an optimum value to our customers.

NGAC has a successful track record, an excellent reputation and is well suited to handle your requirements. Please forward all RFQ's and correspondence to NGAC directly at the following address. They will be in contact with you to process your requirement as quickly as possible.

NewGenAerospace Corp.  
290 Park Avenue  
Lake Villa, IL 60046  
T: 847-740-2216  
M: 847-414-8082  
FAX: 847-740-2251  
Contact: Tom Klapperich  
[Email: tom.klapperich@newgenaerospace.com](mailto:tom.klapperich@newgenaerospace.com)

If you have any additional questions or concerns please contact me directly. Thank you for working with TTS and NGAC.

Best regards,

A handwritten signature in blue ink that reads "Cris Rickle".

Cris Rickle  
Manager / Aftermarket Services  
Triumph Thermal Systems, Inc.