



January 28, 2016

To our valued customers:

Effective September 1, 2007 Triumph Thermal Systems, LLC. (TTS) entered into an agreement with New Gen Aerospace (Lake Villa, IL) to support our Commercial sales and service activities. Any pricing received from New Gen Aerospace for our product will be certified as “factory new” material directly from TTS.

New Gen Aerospace will coordinate all quoting, order placement, associated paperwork and appropriate packaging requirements for your purchase orders. New Gen Aerospace will also be responsible for processing all solicitations sent to TTS by other distributors, dealers and parts brokers.

It is the goal of both companies to better serve our customers by responding to solicitations in a more timely and efficient manner and ultimately deliver products on time at an optimum value to our customers.

New Gen Aerospace has a successful track record, an excellent reputation and is well suited to handle your requirements. Please forward all RFQ's and correspondence to New Gen Aerospace directly at the following address. They will be in contact with you to process your requirement as quickly as possible.

New Gen Aerospace Corporation
290 Park Avenue
Lake Villa, IL 60046
PH: 847-740-2216
FAX: 847-740-2251
Contact: Tom Klapperich
Email: tom.klapperich@newgenaerospace.com

If you have any additional questions or concerns please contact me directly. Thank you for working with TTS and New Gen Aerospace.

Best regards,

Cris Rickle
Manager / Aftermarket Services
Triumph Thermal Systems, Inc.

200 Railroad Street ♦ Forest, Ohio 45843 ♦ Tel. 419/273-2511
Fax 419/273-3002 or 419/273-3285